



## **TERMS AND CONDITIONS**

### **PAYMENT TERM**

RJ Sports minimum per order is \$250.00 for 2%15 / Net 30 days, with approved credit. First time orders for NEW accounts may be paid via Credit Card, or be extended Terms upon completion of an approved credit application. Reorders without the approved credit application must be pre-paid. New Accounts are required to submit a credit account application, in order to be extended terms. These forms are available through any of RJ Sports Customer Service or Accounting Dept. staff. Accounts with invoices not paid within 60 days are subject to COD or Credit Card payments on future orders. Past due invoices will be charged 2% interest per month, on the outstanding balance.

### **SHIPPING DISCREPANCIES:**

If a shipment is received short or damaged, you must call RJ Sports Customer Service within 48 hours of received delivery – so a freight claim can be filed with the carrier. Notate all variances or damages on your signed bill of lading while the carrier driver is present. All shortages and damages must be investigated by the delivering carrier, prior to replacement. If replacement is needed, we will track all orders before reshipping.

### **WARRANTY & RETURNS**

RJ Sports warranty its products to be free of defects in materials and workmanship, for one year from the date of original purchase at retail. We have the right to request Proof of Purchase receipt. We will repair or replace the product at our option. This warranty does not apply to normal use caused by wear and tear, sun fading or abuse. This warranty also does not apply to damages caused by freight after the 48 hour inspection window. E-mailed photos may be used in the defective review process, to possibly alleviate the cost of return freight. Replacement products may possibly be shipped without returning original defect. A Return Authorization number (RA) must be obtained from RJ Sports Customer Service, prior to returning any merchandise. RJS Sports is the sole judge of any claim or warranty.

**SUBSTITUTIONS:** RJ Sports will contact our Customer / Account, if substitutions are necessary.

### **SHIPPING:**

All orders are shipped F.O.B. Pomona, California via FedEx Ground or U.P.S. Standard Ground or Common Carriers (LTL). A \$10.00 Service Fee will be charged for all drop ship orders.

### **CUSTOM ORDERS:**

A Deposit for any orders made overseas is required upon Purchase Order.

### **PRICING POLICY:**

All prices and freight rates are subject to change without prior notice.

**We Gladly Accept: Visa, Master Card, American Express**

RJ Golf is a division of RJ Sports

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